MEMBER COMPLAINT FORM

This form should be printed and completed if a CanNACHI member has not responded to your complaint or if your complaint does remains outstanding. The Canadian National Association of Certified Home Inspectors (CanNACHI) insures that all members abide by the CanNACHI standards code of ethics to insure their professional responsibilities, as well as respond immediately to customer complaints. The CanNACHI and its committee members are interested in determining if there is a problem conduct or competence of any member. Please be aware that the Disciplinary Practice and Procedure Committee does not mediate disputes, impose settlements, or provide an opinion on alleged negligence or if a Tort has been committed of a member , other civil means are available to the general public that can involve proceedings. Please note all communications with the Committee must be in writing only. Please complete the form and mail it to the CanNACHI Disciplinary Practice and Procedure Committee at:
180 Parsons Rd. Unit 24 Alliston, Ontario L9R 1E8.
Please attach photocopies of any inspection report, photographs or documents which pertain to the complaint. Please do not send original document. The Disciplinary Practice and Procedure Committee shall then determine if your complaint merits disciplinary actions against the member involved. Also note that the Association may request to re-inspect the property regarding the complaint.

Complainant's Name:_____**Address**:_____

City:_____ **Postal Code**:_____ **Phone #**_____

Fax:_____ **E-mail**:_____

Member's Name:_____ **Member's Company Name**:_____

Date of Inspection or Incident: mm / dd / yyyy **Date Member was notified of Complaint:** mm / dd / yyyy

Details of complaint:

_____

_____

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Please attach an additional page if more space is required

Complainant's Signature_____ **Date:** _____